

## Deerbrook Surgery Additional Questions

### 1 How satisfied are you with the repeat prescription service?

Very good	Good	Fair	Poor	Very poor	Does not apply	Total
27	23	8	5	2	24	89
41.5%	35.4%	12.3%	7.7%	3.1%		

### 2 Do you know that prescription requests take 48 hours to fulfil?

Yes	No	Did not answer	Total
65	23	1	89
73.9%	26.1%		

### 3 Do you know that prescription requests, by telephone, can only be accepted from patients who are housebound?

Yes	No	Did not answer	Total
47	41	1	89
53.4%	46.6%		

### 4 Are you aware that the practice has a Patient Participation Group (PPG)?

Yes	No	Did not answer	Total
34	55	0	89
38.2%	61.8%		

### 5 Are you aware of the role of the Patient Participation Group?

Yes	No	Did not answer	Total
28	61	0	89
31.5%	68.5%		

### 6 Would you be interested in joining the PPG?

Yes	No	Did not answer	Total
31	55	3	89
36.0%	64.0%		