

## DEERBROOK SURGERY

## Additional questions

### **Patient Participation Group**

	<b>Yes</b>	<b>No</b>	<b>DNA</b>	<b>Total</b>
Are you aware of the patient participation group?	67	26	3	96
	72%	28%		
Have you seen any advertising in the practice?	72	23	1	96
	76%	24%		
Are you aware of what they do?	60	32	4	96
	65%	35%		
Would you be willing to join the patient participation Group?	48	45	3	96
	52%	48%		
Do you know how to apply to join?	59	33	4	96
	64%	36%		

### **Appointments:**

	<b>Yes</b>	<b>No</b>	<b>DNA</b>	<b>Total</b>
Are you happy with the walk in and wait clinic in the morning?	79	13	4	96
	86%	14%		
Would you prefer to be able to book an appointment in the morning?	78	15	3	96
	84%	16%		
Are you aware there are extended hours on a Wednesday evening for the Dr and the Nurse?	69	24	3	96
	74%	26%		

### **Online services:**

**We advertised that we would be setting up online access to patients on the Surgery Website which would include access to some part of your patient record and repeat medications.**

	<b>Yes</b>	<b>No</b>	<b>DNA</b>	<b>Total</b>
Were you aware of this forthcoming service?	61	32	3	96
	66%	34%		
Were you aware of what this service offers?	61	31	4	96
	66%	34%		
Will you use this service?	74	17	5	96
	81%	19%		

**Friends and Family Test (short questionnaire regarding whether you would recommend the practice and room for comments):**

**Forms for this are available in the surgery to fill in –**

	<b>Yes</b>	<b>No</b>	<b>DNA</b>	<b>Total</b>
Are you being offered this short questionnaire when you attend the surgery?	79	13	4	96
	86%	14%		